

Dental Care for Misawa Dependents

Option A: On Base Care

STEP 1. REGISTRATION (REQUIRED)

- Enroll in the **MHS Patient Portal**:
<https://myaccess.dmdc.osd.mil/identitymanagement/app/login> or use the QR Code



- Ensure your Sponsor has updated your contact information in **DEERS**:
<https://idco.dmdc.osd.mil/idco/> (Update 'My Profile')

STEP 2. JOIN THE WAITLIST

Contact the Misawa Dental Clinic to be added to the Waitlist. (See **BOX 1. Waitlist Process**)

- Call: US 011-81-176-77-6700 // Japan: 0176-77-6700 // DSN: 315-226-6700
- Visit the Dental Clinic Front Desk (Bldg 99)

STEP 3. SCHEDULING

The clinic will contact you by phone or via the MHS Patient Portal to schedule your appointment.

- Clinic calls patient's number on file
- Patient Portal Notification via email

STEP 4. TREATMENT

Receive your exam, cleaning, and any necessary treatment.

- Patient added back to Waitlist if additional treatment is required
- No further treatment needed. Refer to **STEP 1. REGISTRATION** for next routine care.

IMPORTANT MESSAGE:

If you've been stationed at Misawa for **OVER 2 YEARS** and haven't had a dental exam and cleaning, please let us know when you call. We will place you on '**HIGH PRIORITY**' and schedule you for the soonest possible appointment.

Option B: Off Base Care

STEP 1. ENROLLMENT (REQUIRED)

- Enroll in TRICARE Dental Program (United Concordia): <https://milconnect-pki.dmdc.osd.mil/milconnect/protected/portlet/bwe> ('Dental Enrollments' Tab)

STEP 2. CONTACT *Kumasaka Dental Clinic* (Hachinohe)

- Call: US 011-81-178-28-2818 // Japan 0178-28-2818
- Address: 1 Chome-27-13 Ishido, Hachinohe, Aomori 039-1165, Japan
- Website: <https://dentalkuma.com>

- English-speaking staff available.
- Easily found on Google Maps.
- Staff will assist with TRICARE paperwork.
- Children welcome.
- Exams/Cleanings are typically covered by TRICARE Dental.

BOX 1. Waitlist Process

Waitlist Status Check

To check your waitlist status, call or visit the clinic:
US: 011-81-176-77-6700 // **Japan:** 0176-77-6700 // **DSN:** 315-226-6700

When you're added to the **Waitlist**, you'll be assigned an approximate "**Due Date**" for your appointment. This date is based on the type of treatment you need and is an estimate of when you can expect to be scheduled.

Approx. **Due Date** by treatment type, as of July 2025:

- **Pediatric**
 - Exam/Cleaning: 7 Months
 - Specialty Care: 10 Months
- **Adult**
 - Exam/Cleaning: 4 Months
 - Specialty Care: 5 Months
- **Orthodontics Initial Eval:** 6 Months

Due Date is subject to change based on Wing Readiness Requirements and Dental Clinic Construction Progress.

The Misawa Dental Clinic Cares About Your Wellbeing 🧡

If you feel you're not receiving the dental service or care you need, please ask to speak with the Dental Flight Chief: MSgt Luis Escobar or leave an ICE Comment so that we can improve and better serve you.

ICE LINK: <https://ice.disa.mil/index.cfm?fa=card&sp=90397>



ICE QR Code